

# Financial Services Organization Expedites Deployments with AutoRABIT ARM + nCino

## Case Study Summary

A leading financial services client was using outdated, manual processes and facing a massive amount of technical debt. Deployments were clunky and time-consuming. The nCino module of AutoRABIT Automated Release Management (ARM) was employed to automate critical functions and expedite deployment processes. This resulted in an 83% success rate for deployments, a decrease in weekly deployment duration to 3.91 minutes, and the automation of 82% of their deployments via CI jobs.

## Company Overview

Our client is , one of the largest full-service banking companies in the US that offers personal and business banking, mortgage services, and wealth management. A member of the S&P 500 Index, they serve customers across the Midwest and southern portions of the United States.

## The Challenge

The client recognized that their manual deployment processes were in desperate need of an update. Massive amounts of technical debt accrued over the years were clogging their DevOps pipeline. Automated tools were needed to modernize their processes.



### OUTDATED, MANUAL DEPLOYMENTS

Manual deployment processes extended the amount of time needed to achieve goals and reduced the ROI of every DevOps project.



### 10-YEAR-OLD ORG WITH MASSIVE AMOUNTS OF TECHNICAL DEBT

Legacy issues threatened the stability and security of the client's Salesforce environment—a modernization project was initiated.



### LENGTHY DEPLOYMENTS

Moving deployments to production took three weeks while the deployments themselves ranged from five to nine hours.

## AutoRABIT's Solutions

AutoRABIT's ARM nCino module connected critical automated processes to their existing interface to reduce manual processes, increase collaboration, and provide a singular location for all deployment activities.



### AUTOMATE CRITICAL STEPS WITH ARM'S NCINO MODULE

nCino's integration with ARM enabled the client to reduce manual processes and automate essential aspects of their DevOps pipeline.



### INTEGRATE ARM WITH SALESFORCE, VCS, AND ALM

Developer collaboration was streamlined and communication became much easier when ARM connected Salesforce and their version control systems.



### ALL COMMITS AND MERGES RUN THROUGH ARM

A single location for commits and merges helped focus our client's attention and ensured team members were all on the same page.

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## The Results

As a result of ARM's automated capabilities, our client was able to reduce weekly deployment times to and improve their success rate. This was accomplished by automating critical processes and integrating ARM's tools within the nCino platform.



### INCREASE IN DEPLOYMENT AUTOMATION

Our client was able to automate 82% of their deployments via CI jobs with AutoRABIT ARM.



### EXPEDITED PROCESSES

An overwhelming 99% of commits and 100% of merges utilized pre-validation functionality to streamline processes.



### MORE SUCCESSFUL DEPLOYMENTS

Our client experienced an increased success rate to 83% for deployments.



### DECREASED DEPLOYMENT DURATION

Weekly deployment durations were reduced to an average of 3.91 minutes.



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