

# A Leading Provider of Financial Services Facilitated Continuous Growth with AutoRABIT ARM + Vault

## **Case Study Summary**

Our client leveraged AutoRABIT to drastically improve the quality of their releases, simplify metadata seeding, and align the efforts of a multi-developer team.

## **Company Overview**

Our client has been helping their customers across multiple states work toward a stable financial future for more than 80 years and is one of the best performing credit unions in the United States.

# **The Challenge**

As a provider of essential financial services, our client's ability to continually update their systems is crucial. Digital transformation requires reliable, frequent releases to meet evolving customer demands.



#### **OUTGROWING AVAILABLE SOLUTIONS**

Our client's continuous year-over-year growth increased the need for streamlined DevOps processes, but their infrastructure simply couldn't scale along with them.



#### **DIFFICULT METADATA MAPPING**

Moving metadata became a challenge. Without the tools to automatically populate metadata, the client was forced to create it within every individual environment. And if any errors occurred during this process, they were forced to start from scratch.



### FREQUENT, LOW-QUALITY RELEASES

Weekly updates were standard, but only because there was a need for ongoing refinement. Our client needed to consistently rework or update their releases to fix missing or misfiring components.



#### RESTRICTIVE CHANGE SETS

Developing with change sets proved to be an incredibly painful hurdle. The processes were overly complicated and the solutions didn't meet their expanding needs. This resulted in massive amounts of wasted time and redundant work.



#### **NUMEROUS SANDBOXES**

The client makes use of a large number of sandboxes that all need to be kept on the same page. Manual updates proved to be untenable as the organization continued to grow. This left unreliable environments with an increased potential for errors.

## **AutoRABIT's Solutions**

The client employed AutoRABIT ARM and Vault to address the needs of their rapidly growing DevOps strategy.



#### SIMPLE POPULATION OF METADATA

AutoRABIT ARM enabled the client to take one set of metadata and move it to multiple orgs to keep them all in line so all team members had the most up-to-date metadata possible—reducing errors and saving time.



#### **END-TO-END AUTOMATION**

The client leveraged ARM to automate their DevOps processes from the developer sandboxes all the way through to production, enabling them to work in a cycle and increase productivity.



#### **STATUS CHECKS**

Our client implemented status checks to verify proper structures before merging to an integration branch. They no longer experience missing components or broken tests. QA doesn't have to wait for development problems to be rectified.



#### **BACKUP AND RECOVERY**

Working in a highly regulated industry requires a strong data security strategy. AutoRABIT Vault is trusted with the organization's data and metadata backups and restoration.

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### The Results



#### **STRONGER RELEASES**

Our client no longer has to perform weekly updates and patches. The layers of testing in ARM allow them to make one release per month without the need to rework any components.



#### **USER FRIENDLY INTERFACE**

Change sets were seen as a major drain on productivity.
Utilizing the AutoRABIT platform for their Salesforce
DevOps needs has greatly improved the experience for their development team.



#### **COMPLIANCE ASSISTANCE**

Properly protecting sensitive information is a major requirement of many government regulations. Our client trusts AutoRABIT Vault with their most sensitive data and metadata, knowing they'll be able to quickly return to operations should they experience an outage.



#### STREAMLINED PRODUCTIVITY

End-to-end automation increases release velocity, but it also reduces the amount of wasted developer time. Our client saw a decrease in redundant work, allowing team members to focus on more pressing tasks.



#### **RELIABLE HOMOGENIZATION**

Trusting that each sandbox has consistent metadata reduces the amount of manual labor spent on checking each environment, and drastically lowers the failure rate of deployments. Having a centralized location for all of this information streamlines processes.