A Worldwide Financial Services Company Utilizes AutoRABIT Vault for Data Protection

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Case Study Summary

A Fortune 100 financial services company needed a data backup and recovery tool that could cover their massive system's data and metadata. They realized that without the ability to restore the metadata relationships, their data would be disorganized and unusable. AutoRABIT's Vault Data Backup & Recovery tool solidified these data relationships, covered the extent of their sizable needs, and provided the capability to perform routine security measures.

Company Overview

- A Fortune 100 financial institution serving millions of customers in the U.S., Canada, and the United Kingdom
- Founded more than 25 years ago
- One of the largest banks in the U.S.
- Areas of specialty include consumer banking, commercial banking, and credit cards

The Challenge

The company had a series of specific needs that weren't being met by their current providers. One tool was unable to maintain data relationships through restoring metadata. Another simply didn't support their full suite of managed packages. The organization needed a powerful backup and recovery solution to meet all their needs.

AutoRABIT's Solutions

The company has 40,000 Salesforce users and millions of customers relying on their technology. There is no room for compromise. AutoRABIT was able to address all of this company's success criteria and enable them to operate confidently, compliantly, and productively.

	Problem	AutoRABIT Solution
Metadata and Data Relationships	An inability to preserve relationships between interconnected sets of data will leave a company with an unusable mess. This financial services company needed to find a tool that would maintain these parent/child relationships by including metadata in the scope of their frequent backup snapshots.	AutoRABIT Vault offers complete coverage of system data and metadata to preserve parent/child relationships and ensure consistent functionality between live environments and backups.
Massive Number of Records	As a leader in the financial services industry, this client had an enormous dataset that needed to be covered. More than 42,000 users create a continually growing repository that needs to be covered along with the generated metadata that helps them make sense of it all.	Complete restorations that cover the entire breadth of massive file systems provide the reliability this financial services provider needs to comfortably meet compliance and internal standards.
Support Numerous Managed Packages	Managed packages are a great way to customize your Salesforce environment, and this financial services company makes use of a lot of them. This makes for a better user experience but a more difficult situation for backups and recovery. They needed a tool that works alongside these managed packages without negatively influencing performance.	Vault integrates perfectly with the Salesforce environment to work alongside the numerous managed packages utilized by this financial services company. This allows them to provide the necessary coverage without sacrificing functionality.
Rehydration Functionality	An internal data security strategy mandates this client to shut down an instance and then restore it from a backup every 60 days. This Rehydration policy is great for shoring up potential security vulnerabilities but difficult to maintain. A powerful data backup and recovery solution is essential to properly perform these functions.	Frequently restoring an entire Salesforce instance requires all-encompassing backups, reliable recovery functionality, and expedited execution. AutoRABIT Vault meets the expectations of this financial services company and enables them to meet their goals.

Results/Benefits

- Enables the restoration of full metadata from backups
- Preserves parent/child relationships among Salesforce records
- Includes managed packages in data protection solutions
- Provides coverage of entire Salesforce environment
- Facilitates a Rehydration data protection strategy